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Supplementary Agenda – Member Questions with
Responses and Cabinet Member Briefings

for the meeting of

THE COUNTY COUNCIL

to be held on

10 JULY 2018

(i)

6 MEMBERS' QUESTION TIME

(Pages 3
- 19)

Responses to questions on matters relating to the powers and duties of the County Council, or which affects the county and Cabinet Member Briefings on their portfolios.

There will be an opportunity for Members to ask questions.

SURREY COUNTY COUNCIL**TUESDAY 10 JULY 2018 2018****QUESTIONS TO BE ASKED UNDER THE PROVISIONS
OF STANDING ORDER 10.1****DENISE TURNER-STEWART, CABINET LEAD MEMBER FOR COMMUNITY SERVICES****1. MR ROBERT EVANS (STANWELL AND STANWELL MOOR) TO ASK:**

One year on from Grenfell Tower, what lessons has Surrey Fire and Rescue service learnt from the tragedy and what changes have been made in Surrey?

Reply:

Surrey Fire and Rescue Service provided a crew and its Aerial Ladder Platform (the tallest in England) on the morning after the Grenfell Tower fire. Over the subsequent days and nights, the service provided further vehicles, equipment, crews and officers to support London Fire Brigade.

Following advice from the National Fire Chiefs Council and at the Leader's request, a review of all high-rise buildings took place in Surrey. Fire service teams also carried out reassurance visits, reminding owners and managing agents of their responsibilities and providing an on-line high-rise safety leaflet for residents.

DAVID HODGE, LEADER OF THE COUNCIL**2. MR CHRIS BOTTEN (CATERHAM HILL) TO ASK:**

Could the Leader of the Council indicate how, as part of the Children's Improvement process, he will amend our partnership arrangements with health colleagues such that we are able to hold them to account on the delivery of shared, agreed objectives? It seems unreasonable that Surrey Officers are to be held to account but that health colleagues are not directly accountable within our improvement processes.

Reply:

As the democratically accountable body for Surrey as whole, any judgement on our Children's Services is given to the County Council although it is important to recognise that inspections such as Ofsted look at the whole system and there will be lessons for our partners as well as the Council. We will only improve outcomes for children by working together and Health is a key partner for us. I am committed to driving forward this improvement and will continue to challenge both the Council and partners through the new independently chaired Improvement Board to ensure we hold each other to account. We are also working closely with health through our devolution deal with discussions progressing at pace around how we might commission jointly in the future – this is an exciting area and gives another opportunity for us to review the way we work together, strengthening both governance and accountability to ensure the best results for our residents.

COLIN KEMP, CABINET LEAD MEMBER FOR PLACE

3. MR STEPHEN COOKSEY (DORKING SOUTH AND THE HOLMWOODS) TO ASK:

About 10 years ago the former Education Building in Dene Street, Dorking, closed and has been empty ever since. In December 2016 Mole Valley Council approved plans submitted by Surrey County Council for redevelopment of the building as flats but the permission required commencement within 3 years. My enquiries always receive a response indicating that work will commence soon but to date nothing appears to have happened. Will the responsible Cabinet Member please give reasons why no work has yet been undertaken on the re-development and a clear indication about when work will begin?

Reply:

I can advise the Member that the surplus asset in question is within the first tranche of sites allocated to be developed as part of Surrey County Council's Residential Joint Venture development with Places for People. The Council have now this month concluded final legal negotiations and therefore both the Council and Places for People will have established the new Joint Venture vehicle by the end of July 2018.

Places for People are aware of the current planning status of the building and our officers will be working with them to now ensure that there is a robust deliverable programme that addresses the requirements for delivering the right outcomes for Surrey residents from the exciting development opportunity.

MEL FEW, CABINET MEMBER FOR ADULTS

4. MRS ANGELA GOODWIN (GUILDFORD NORTH) TO ASK:

At the end of March 2017, ten independent Carer Support Schemes closed their offices and, through a Tender process, Action for Carers Surrey (ACS) was awarded the two year contract to support Carers across Surrey. Can the Cabinet Member please confirm exactly how many adult Carer details from each Carer Support Scheme (including Guildford, Waverley, Surrey Heath, Runnymede, Spelthorne, Epsom & Ewell etc.) were transferred across to ACS from the start of the new contract on 1 April 2017. And what is the total number of adult Carers they now have on their books at the end of their first full year of operating this model (ie as at 31 March 2018)?

Reply:

There were a total of 4,325 transferred from the start of the new contract and this comprised:

Elmbridge - 657
Epsom and Ewell - 564
Guildford - 717
Mole Valley - 440
Runnymede - 281
Spelthorne - 440
Surrey Heath - 336
Waverley - 517
Woking - 373
East Surrey - Nil*

*East Surrey Carers' Support Association continued to operate and therefore did not transfer any cases.

At the end of March 2018 Action for Carers had a total of 10,344 adult carers on the new service's books.

COLIN KEMP, CABINET LEAD MEMBER FOR PLACE

5. MRS HAZEL WATSON (DORKING HILLS) TO ASK:

What progress has been made to establish a joint venture to manage properties and when can we expect the County Council's vacant buildings to be either utilised, sold or let?

Reply:

I can advise the Member that the Council has now this month concluded final legal negotiations and therefore both the Council and Places for People will be establishing the new Joint Venture vehicle by the end of July 2018.

Places for People are aware of the requirement to deliver at pace the business cases and development opportunities for the first tranche of assets within the Joint Venture business case. Our officers will be working with them to now ensure that there is a robust programme that addresses the requirements for delivering the right outcomes for Surrey residents from this exciting opportunity.

CABINET MEMBER FOR ALL-AGE LEARNING

6. MR JONATHAN ESSEX (REDHILL EAST) TO ASK:

How many pupils were placed in non-maintained and independent schools outside of Surrey for each of the last 10 years? Please provide the number and cost for each year. How many were SEND pupils, and how many were non-SEND pupils?

Reply:

This is a very timely and constructive question that recognises and supports Surrey County Council's work to transform services for children and young people with special educational needs and disabilities as well as children's services. This transformation will focus on opportunities to ensure there is good quality local provision to meet children's needs closer to home and in their communities.

It has not been possible to gather all the data together to answer the question fully in the time available. However, officers have confirmed preliminary figures based on the Council's financial data. They are continuing to work to pull together all the data requested through a detailed analysis of the SEN2 2018 data, which has only just been published by the Department for Education. This will be shared with Cllr Essex and any other Council Members who are interested in due course.

To confirm, there were in

- 2016/17 – **359 pupils** with SEND in out of county non-maintained and independent settings at an annualised cost of **£22.0m**; and in

- 2017/18 – **403 pupils** with SEND in out of county NMI at an annualised cost of **£25.9m**.

The cost is based on the annual cost of all the pupils who were in placements at the end of the Council's financial year and is net of Education Skills and Funding Agency funding where that is applicable. This is the full cost of the placements including social care, and health.

Councillors may also find it useful to refer to the information that was provided at Full Council in December 2017 in response to a Council Motion by Cllr Botten. That information included a detailed explanation of the picture of in county and out of county placements for children with special educational needs and disabilities, using SEN2 data for 2016 and 2017.

In summary, that analysis showed that while the numbers of children attending establishments outside Surrey increased between 2016 and 2017, the proportion was unchanged in the younger cohort (4-18), and fell significantly in the older cohort (age 19+) from 40.6% to 25%, meaning a greater percentage of young Surrey people with SEND are learning and living closer to home.

COLIN KEMP, CABINET LEAD MEMBER FOR PLACE

7. MR ROBERT EVANS (STANWELL AND STANWELL MOOR) TO ASK: (2nd question)

Is the Council fully satisfied with the quality and standard of pothole repairs in the County? Does this represent value for money?

Reply:

Carriageway potholes are repaired in accordance with national best practice, detailed within Surrey County Council's Work (Technical) Specification, which is a modified extension of Highways England's National 'Specification for Highway Works'.

All permanent repairs are guaranteed for two years and the quality is checked through a monthly audit regime. Any failures are discussed with the service provider, rectified at their cost and recorded at the Make the Network Safe Scrutiny Board. Trends or reoccurrences are discussed directly with the operatives involved and repeat issues have resulted in gangs being dismissed. Generally we achieve around a 98% pass rate on quality out of thousands of potholes per month.

Due to the very high volumes of potholes reported over the last few months we have had no option but to carry out a large number of temporary repairs. These involve making the pothole safe by filling it in without cutting it square, and can be mistaken for poor quality repairs. These jobs remain open and are not completed until they are revisited and a permanent repair carried out. As pothole repairs are paid for by the Council via an annual "lump sum" arrangement, there is no additional cost to the Council when a temporary repair precedes a permanent repair.

The value of the lump sum, methods of working, systems used and materials used are regularly reviewed to ensure value for money and continuous improvement is achieved.

MEL FEW, CABINET MEMBER FOR ADULTS

8. MRS ANGELA GOODWIN (GUILDFORD NORTH) TO ASK: (2nd Question)

With the majority of the Carer Support Schemes mentioned in question 4 closing their offices / meeting rooms, can the Cabinet Member please confirm how much Action for Carers has spent on mileage, and other related travel expenses such as car parking fees, for their staff - such as Carer Support Workers to meet with Carers - in each of the four areas (known as Lots) from 1 April 2017 to 31 March 2018?

Reply:

Although the bidding process for the new Carers' Support Service was advertised as four area lots, it was let as one contract and is monitored as such. In the financial year 2017/18, the total amount spent in Surrey on mileage and parking costs was £22,998.

The model for service delivery groups the County's 11 Boroughs into four areas. Within this the Carers' Support Advisers work within a defined Borough/District and are therefore keeping travel costs to a minimum.

DAVID HODGE, LEADER OF THE COUNCIL

9. MRS HAZEL WATSON (DORKING HILLS) TO ASK: (2nd Question)

The County Council's Investment Board Annual Report for the 2017/18 financial year approved by the Council's Cabinet on 26 June 2018 states that it aims to create "a diversified and balanced portfolio of investments". However the report reveals that 42% of investments were in the retail sector and that tenants include Poundstretcher and Poundland. Given the significant proportion of the Council's investments in the retail sector, the growth of on-line shopping and recent closures of retail stores by major retail chains, what steps are the County Council taking to protect the Council's investments from the risk of loss of rent as a result of voids in its retail sector properties?

Reply:

Investments will be subject to inherent economic and market risks, and therefore a balanced portfolio of investments is being created. The Investment Strategy notes a preference toward assets within Surrey that are of good quality, in good or growth locations. However, in order to create a diversified portfolio, a mix of geographical locations will be required. The Investment Board monitors the portfolio to ensure that an appropriately balanced and diversified portfolio is created over time, across the combination of directly Council-owned assets and those owned by Halsey Garton Property Ltd.

The increase in retail assets follows the purchase of a retail park in Malvern, Worcestershire. Additional purchases in other sectors will help to balance the portfolio and reduce the holding in the retail sector.

Officers in Property and their appointed Asset Management consultants, CBRE, continually monitor the impending lease and other events such as Company Voluntary Agreements (CVA's) that would impact on the performance and void rate within the overall portfolio. A pragmatic approach is taken which will consider the sector risks that retail is currently experiencing and market factors that might prevail with the particular

retail sub-type (foodstore, edge of town or high street retail) in any particular location. Current tenant voids, as measured in terms of an estimate of rent that would otherwise be receivable as a % of the total rent receivable from the portfolio, are currently 5%, which is below market indices for a mixed portfolio.

MEL FEW, CABINET MEMBER FOR ADULTS

10. MRS ANGELA GOODWIN (GUILDFORD NORTH) TO ASK: (3rd Question)

Can the Cabinet Member update Members on what Action for Carers has done from 1 April 2017 to 31 March 2018 to extend their opening hours (to include evenings and Saturday mornings), and what specifically are they doing to innovate technology and triage?

Reply:

In their tender submission, Action for Carers undertook to offer an extension of hours. Following the TUPE process the schemes were 51% resourced. The new provider is now able to commence recruitment to fill the vacancies (as due to the TUPE requirements the new provider could not recruit until the start of the new contract). The recruitment and training of staff has taken longer than anticipated given the difficult landscape of employing staff in Surrey.

As agreed with Commissioners, Action for Carers will introduce extended hours with a marketing campaign to publish this development from September 2018. This will include extended weekday hours and Saturday mornings. An initial evaluation of the effectiveness of the new arrangements will be undertaken in December.

A triage system, giving Carers a prompt telephone response through a Carers' Information Centre, has operated since the start of the contract. The Centre currently operates from 9am-5pm for telephone enquiries and residents can make contact any day of the week by email. A response will be sent within 2 working days to email enquiries. Through this, carers are given information and advice, referred to other sources of help and can opt to join local carers' groups and as necessary have face to face meetings with Carers' Support Advisers.

A new "Carers Digital Resource" has been developed in partnership with Action for Carers, Surrey County Council and the national charity Carers UK. The digital offer is a web based resource that provides advice, information and support for carers. This includes national and local information relevant for carers. This scheme has been commended by the Department of Health as good practice. Carers UK are supporting the ongoing development of this system that is now being used by 33 other organisations across England.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: John Furey

PORTFOLIO: Deputy Leader

MEETING DATE: 10 July 2018

Local Full 5 and Networks Challenge Fund

In autumn 2017 a £200m Challenge Fund was launched. The fund is looking to promote proposals that can harness public sector connectivity and aggregate private sector demand to stimulate the market; building new and extending existing fibre networks.

The project is aimed to enable gigabit capability connections to key public buildings and/or businesses, providing additional points of access to networks to the immediate surrounding areas. There are four delivery methods; the public sector, property and assets will be the anchor for this connectivity by providing multiple public sector locations, creating additional fibre infrastructure in the region. Tactical funding to specific public fund locations may be accessed in this challenge to allow full fibre footprint to the surrounding premises.

The fund is open to all local government and we are in discussions to mount a whole Surrey bid giving us the weight and mass, and full connectivity throughout the county as it includes all tiers of local government and other public sector bodies.

Surrey is advanced in this as we currently provide 96% penetration throughout the county with the fibre updates that we have already provided. I expect this will move to 99% by this year's end. We also have the ability to connect our current system of broadband (Unicorn) with this new offer. We will be looking to extend this across boundaries and this will provide an on-going extension of the full fibre connection the county and the country need.

Business Rates Retention Update

Working with our D&B partners, we are in the process of developing a business case asking government for a 2nd year of the BRR. It has been extremely helpful that initial discussions with regard to this have been sensible and possible outputs have been developed which will demonstrate the manner in which the monies have been spent.

Business Grant examples:

Elmbridge: Grant scheme to support local SMEs and independent retailers.

Surrey Heath: Grant scheme to improve shop fronts across borough for small traders.

Guildford: Small business development grant scheme for growth SMEs and start-up businesses- assisting their development.

Spelthorne: Locally constituted business groups may apply for funding to assist their strategy for each of the towns in Spelthorne.

Street-scene and town centre improvement examples:

Weybridge: building on the plan streetscape improvements and delivering further updates to regenerate highstreets.

Camberley: Supporting and delivering improvements to the public realm in town.

Spelthorne: Improving business facades, parking issues, pavement and public areas improvements schemes.

Staines: Major improvements to town centre.

Addlestone: Improving business facades and parking issues, pavement and public areas.

Epsom: Town centre improvements, increasing the economic vitality of the area.

It is considered that this is the beginning of a basis for government allowing us to continue this work which has the positive outcome of benefitting our residents, visitors and businesses.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Colin Kemp

PORTFOLIO: Lead Member for Place

MEETING DATE: 10 July 2018

Highways

Firstly I'd like to give you an update on the winter pothole situation. As you know there were a lot of potholes on the network which was a significant issue for our residents and us as local members. With record volumes, the largest since the severe storm of 2013/14, we were under extreme pressure to deliver but I'm pleased to say that Surrey and Kier staff pulled out all the stops to make this happen. This included increasing gang numbers from 16 to 40 and repairing over 300 defects a day. Remarkably, during the month of May, a total of 15,500 defects were repaired - which is the highest number of repairs ever delivered by the service in a single month. Especially when you remember this is at no additional cost to Surrey residents or the council. Although I advised that it would take until mid-August to catch up with this work, I am pleased to announce that, other than locations that are difficult to access, SCC and our partners (Kier) had cleared the majority of the backlog by the beginning of July. My thanks to all involved for making this happen.

Even more positively, I'm pleased to advise that we have started delivering schemes against the additional £20m that has been identified for the much needed recovery of some of our roads. As a reminder, the initial £5m was increased to £20m over two years and will target those locally identified roads that have been hit hard by the winter weather. I've circulated to members the lists of roads that are first to hit the ground and there has been some good media coverage of what's planned. Please remember this is only the first batch of roads and this is only about a quarter of what we hope to achieve of the next 18-24 months. I hope you are as encouraged as I am that this investment will improve the roads for many of our residents. The work will continue over the next few months as the teams continue to progress roads that have been nominated for repair and I will continue to update you on our progress.

Property

Firstly I would like to thank Cllr Tim Oliver for what he has achieved over the last 12 months, for bringing together the property list, for starting to prioritise a work stream and for his engagement with Boroughs and Districts to help understand their priorities. We are still in the process of a handover of this work and now with Tracie Evans leading the team these projects can really gain some pace.

The Joint Venture will also be in place this month and I am looking forward to working with Tracie to develop these work streams. To identify and organise better utilisation of our properties, to support the people team in identifying sites to better deliver care for the most vulnerable in our society and also working with our Boroughs and Districts partners to use some of these sites to help deliver affordable housing in Surrey.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Helyn Clack

PORTFOLIO: Lead Member for Corporate Support

MEETING DATE: 10 July 2018

I was delighted to be appointed Cabinet Lead Member for Corporate Services as part of the Leader's review of Cabinet responsibilities. I am also pleased to have Cllr Alison Griffiths appointed as Deputy Cabinet Member for Corporate Services. Members will also be aware of the permanent appointment of Michael Coughlin as Executive Director for Customers, Digital and Transformation, and I look forward to working closely with Michael.

Our corporate services (Procurement, Finance, Business Support, Property, IT and HR) work behind the scenes to support our staff to deliver. These services are part of 'Orbis' a partnership with East Sussex and Brighton and Hove. Orbis Public Law (OPL) is a similar organisation but with four local authorities. On 2 July, the Lawyer's Gazette published an article about 'digital courts' - a term used to describe the move from paper documents for the Family Court to electronic bundles, which are built electronically and made available via 'CaseLines'. This allows us to set up a digital court room for each matter (a cloud based secure cyber space which holds the bundle and to which parties and the judge are invited to attend and therefore have access to the same documentation). The bundle in the digital court room can be prepared and annotated electronically in a way that mimics current manual processes.

This process is more efficient for the local authority, the court service and parties. Given this, Orbis Public Law (OPL) have decided to lead this transition in the Surrey and Sussex family courts.

I was pleased to represent Surrey County Council at the Annual General Assembly of the PURPLE (Peri-Urban Regions Platform Europe) network in Brno in the Czech Republic last month -Peri-Urban is neither all rural or all city but somewhere between the two and it is important that Governments recognise the economic value and invest in to these areas. The subject of the conference was 'Climate Change in peri-urban areas'. I am President of the network, a small group of similarly minded regions across Europe with Peri-Urban issues, working together to influence planning and infrastructure policy in Europe. As a result of this work, two new EU funded projects (digital tourism and NEETs) are coming to Surrey.

The PURPLE network is also a partner in its own right within the Horizon 2020 ROBUST project, looking at ensuring good governance (specifically in areas where urban and rural interests co-exist) amongst other things, something that will be close to all elected members.

Since the announcement at the last meeting of the Council by the Leader, the work on engagement on the Vision for Surrey 2030 progresses. Workshops, seminars, meetings and online pages have been arranged, for a wide variety of those having an interest in Surrey. We are receiving rich feedback, which will be collated and analysed in the early autumn. It is important that we engage as many people as we can, and the role of Members in their own divisions to encourage this is very important. More information to support Members can be found on our website.

In parallel with the above, we are working hard to develop a comprehensive transformation programme of projects that will drive improvement and efficiency across the Council. Regular member development sessions have been held and are planned throughout the year, to which I would wholeheartedly encourage as many members as possible to get along to, as we are intent on being open and transparent about this work as it moves forward.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Tim Oliver

PORTFOLIO: Lead Member for People

MEETING DATE: 10 July 2018

The new cabinet structure is starting to settle down with the “people” team comprising children, adults, all age learning and health. We are beginning to identify themes that run through the people agenda and find ways in which we can join up the services to improve efficiency and delivery. The last few weeks have been heavily focused on reviewing the outline business cases submitted by the service areas as part of the wider transformation programme across the council. These will be built up to full business cases over the next few weeks and I am confident that we will come through the transformation programme with a simpler, robust structure and ultimately an improved resident experience.

We have a real commitment to improve our services (and at pace) but ultimately we need to make sure that we get this right. With a good strong team of Executive Directors we are beginning to see those plans take shape and with partner engagement both in relation to the revised ways of working and consultation on the 2030 vision, I believe we have a real opportunity to build a good long-term sustainable future for Surrey County Council and our residents.

There is much work to do if we are to see an integrated health and social care system become a reality and in particular the County needs to have detailed involvement in the commissioning and monitoring of service providers in the health care sector. This is something we will be focussing on with the newly appointed Strategic Commissioning Director, Rachel Crossley over the coming months.

Surrey Integrated Substance Misuse Treatment Service: Detoxification Provision

From 1 July 2018, changes to how drug and alcohol detoxification will be provided in Surrey will start to be implemented. Inpatient services will be moved out of the current facility (Windmill House) and a greater range of treatment options will be made available in the community. Access to inpatient services, if required, will be offered out of county. The consultation ran from 19/03/18 until 20/05/18 and the outcomes from the consultation can be found [here](#).

Drink Coach – a new alcohol support offer to be piloted in Surrey

Funding from Surrey Heartlands and Surrey Heath CCG has been secured to pilot an enhanced Don't Bottle it Up (DBIU) offer which is currently an online screening and advice tool. The enhanced offer will include skype-based coaching sessions, in order to fill a gap in provision that has been identified, as there is little in place to support people who are not dependent on alcohol but whose drinking puts them at increased risk of alcohol related harm. The service will provide 1100 coaching sessions to Surrey residents and will be launched in August. An independent evaluation will assess the impact and cost effectiveness of this pilot to make the case for continued investment in this service.

Surrey multiple disadvantage programme: “Making Every Adult Matter”

The long term aim of this programme of work is to have an integrated commissioning model, working closely with statutory and voluntary provision across housing, domestic abuse, health, mental health, substance misuse and criminal justice, that provides support for those experiencing multiple forms of disadvantage in Surrey. A [Darzi Fellow](#) has been appointed and is located with Surrey Police until June 2019. Available provision is currently being mapped before a county-wide coordinated approach is identified to support clients in the system.

Health and Wellbeing Board Update

To ensure that we have a good understanding of the health needs of people living in Surrey and to ensure we are prioritising our focus in these areas we have published updates of:

- the [Joint Strategic Needs Assessment](#);
- the [Surrey Joint Health and Wellbeing Strategy](#);
- the [Surrey Pharmaceutical Needs Assessment](#) and
- the Better Care Fund

Surrey Heartlands Health & Care Partnership Update

The recent premiere of a suite of videos made by NHS England with ITN Productions to celebrate 70 years of the NHS has included one on the achievements of Surrey Heartlands and gives a summary of some of the key benefits that integration is providing. The video is available [from this link](#) or on the [Surrey Heartlands website](#). Information on other developments within the partnership can be found in the latest June Newsletter on the [Surrey Heartlands website](#). [Sussex and East Surrey Sustainability and Transformation Partnership](#) and for the [Frimley Health & Care System Sustainability and Transformation Partnership](#)

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Clare Curran

PORTFOLIO: Cabinet Member for Children

MEETING DATE: 10 July 2018

Leadership structure of the Children, Families & Learning Directorate

Since my last update to full council there has been a great deal happening as you might expect in this period of rapid development and change.

Dave Hill, our new Executive Director has been setting the framework for our transformation of children's services and over the last few weeks that has included consulting on the senior structure of our Children, Families, Learning & Communities directorate and I would like to share with you the key changes that will be taking place. There will be five posts in the new senior leadership team:

- Director of Safeguarding and Family Resilience. This brings together social care services with early help and prevention services under one line management structure.
- Director of Looked After Children and Leaving Care
- Director of Quality Assurance
- Director of Education, Lifelong Learning and Culture. Adult education, Libraries and Cultural services will be joining the directorate in this area.
- The final post is for a new Director of Innovation.

This will be followed by a second phase of senior structure changes in August and September which will set the scene for the overall re-design of the entire service by Christmas 2018.

Dave and I fully recognise that whilst the structure will be key, it is the culture and practice that will be at the forefront of all that we do and it is culture and practice that will make the key difference to those that we care for and serve. Over the next four-six months, we will be involving front-line staff, managers and our partners in creating new ideas about how we can shape and organise our services.

Children's Commissioner

In May, following the publication of our Ofsted report I described some of the activities that would happen as a result and I have further information today regarding the next steps with Ofsted and the Department for Education.

A Children's Commissioner for Surrey, Trevor Doughty, has now been appointed by the Department for Education. He will be joining us in Surrey by mid-July initially for a period of three months and will consider whether appropriate arrangements have been put in place for services to improve and to advise the Secretary of State on these and other matters.

Trevor is the Director of Children's Services at Cornwall Council where his work there has taken Cornwall from inadequate to good, and he will therefore bring a great deal of experience in assisting us on our journey of improvement.

Ofsted

Ofsted will be carrying out monitoring visits for children's services every three months, the first of which will take place in September this year. It is the normal Ofsted process where the inspectors will look at a number of cases and each visit will be themed to focus on different areas of children's services.

It is inevitable that we will be in the process of major transformational change of our services at the first monitoring visit and continuing during the period between now and March 2019. Therefore it is critical that we all understand that the Surrey journey of improvement is for us and our children and young people and their families. We will be listening to many people to make sure that we make progress, including Ofsted, but we will not be obsessive about the Ofsted visits - we will take them in our stride.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Denise Turner-Stewart

PORTFOLIO: Cabinet Member for Community Services

MEETING DATE: 10 July 2018

Surrey Fire and Rescue Service Open Day 2018

Surrey Fire and Rescue Service will open its doors to the public on Saturday 14 July 2018 at its headquarters in Reigate. The popular event was attended by over 3,000 people last year. The 2018 open day will celebrate 70 years of Surrey Fire and Rescue Service and mark 100 years since the end of World War One to remember those that gave their lives including 50 Surrey firefighters.

Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services

Surrey Fire and Rescue Service features in the first tranche of Her Majesty's Inspectorate of Constabulary and Fire & Rescue Services (HMICFRS) assessments from Monday 23 July – Friday 27 July 2018. The inspection will look at effectiveness, efficiency and people. The HMICFRS inspection team has already undertaken focus groups, familiarisation meetings, interviews and review work with various SFRS teams. The Service has also submitted a comprehensive self-assessment, supported by a range of documented evidence. Surrey Fire and Rescue Service's final assessment with judgements is expected to be published by the end of 2018.

Community Safety

A new partnership delivery group has been created to tackle serious organised crime (SOC) in Surrey. The existing Anti-Social Behaviour (ASB) delivery group has extended its remit and will now be called the ASB & SOC Partnership Delivery Group. This new Group will bring together a range of partners and representatives from a wide range of agencies, to identify good practice and address barriers to effective partnership delivery in response to anti-social behaviour, serious and organised crime and other emerging community safety issues.

The Serious Organised Crime (SOC) agenda represents a bringing together of a range of relatively new strands of work (Child Criminal Exploitation & Abuse, Modern Slavery, Immigration Crime and the harm caused by drugs which has been with us for some time). While the individual strands might well be managed separately, the SOC banner provides an opportunity to examine the links and connections between them and tackle the associated harm and exploitation, particularly of children and vulnerable people, which these crimes cause.

Local Partnership – Community resilience

The different ways our communities can become more resilient were explored at a workshop held jointly by the Community Partnerships, Emergency Planning and Fire & Rescue teams on 25 June 2018. Featuring a presentation on the role of the fire service and an explanation of how to use defibrillators, there was discussion around how we can be better prepared for potentially disruptive situations like flooding, wildfires and water outages. Flood, disability and community groups as well as borough, district and parish councils were all represented, alongside interested members of the public. There was consensus that similar events would be welcomed again in the future.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mary Lewis

PORTFOLIO: Cabinet Member for All-Age Learning

MEETING DATE: 10 July 2018

What's working well?

96% of Surrey's state-funded schools are now judged good or better, which is significantly above the national average for England of 89%. This fantastic achievement speaks to the quality of teaching in Surrey's schools, strong governance – including performance monitoring arrangements – and the leadership of head teachers.

Surrey is the highest performing local authority area in the south-east and first among shire counties in England with respect to Ofsted judgments. Nationally, Surrey ranks 17th out of 152 local education authorities.

Pupil progress and attainment in Surrey are improving consistently, and it is particularly encouraging to see the gap in Progress 8 scores between Surrey's pupils with SEN and their non-SEN peers narrowed from 2016 to 2017.

Dave Hill joined the council in April as Surrey's Executive Director for Children, Families, Learning and Communities. Dave is a very experienced Director of Children's Services and will spearhead improvements to our services for children and families. This will include work to reduce the inequalities in educational outcomes that some of Surrey's children and young people experience.

Worried about

Surrey has seen a 40% increase in EHCPs in two years. This significant increase in demand is affecting the ability of children and young people with SEND to access appropriate support. It is also creating additional budget pressures.

Surrey's annual conversation with Ofsted in April underlined a continuing priority: we must become more inclusive as a county. All children and young people should be able to access a good education close to home, which is not currently the case. Ofsted's report on its inspection of Surrey's children's services indicated that our educational offer for looked after children needs to improve, which means working more effectively with education settings and ensuring Personal Education Plans are ambitious and focus on progress.

What do we need to do/know

We need to develop Surrey's in-county provision to ensure it meets the diverse needs of all our learners. In turn, this will help to ensure Surrey's support for children with special and additional needs is sustainable. Surrey has plans in place to make £15m of savings this year and further work is underway with partners to ensure we meet these pressures in full. My work with Cllrs Goodman and Botten on SEND Transport will also contribute to this work.

Ofsted has recently shone a light on 'off-rolling' and we need to know more about how this is affecting children and young people in Surrey; decisions about children's education – including where they are educated – must always be made in the child's best interest.

Following his installation as Surrey's High Sheriff for 2018/19, Jim Glover is seeking to work with Surrey education community to promote inclusion. Tackling inequality in outcomes remains a key focus, while continuing to drive improvement across the board.

As the chair of its governing body, I have begun a series of 'practice conversations' to raise the profile of the Virtual School and to strengthen links with Surrey's education settings. This will ensure the support we provide Surrey's looked after children helps them to achieve their potential.

As part of wider changes to the directorate's senior structure, the council will be appointing a Director of Education, Lifelong Learning and Culture in July. I look forward to working with Dave and his new team of directors. In anticipation of these changes, I have already started working with colleagues in adult learning, libraries and cultural services to develop a coordinated approach to all-age learning.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mel Few

PORTFOLIO: Cabinet Member for Adults

MEETING DATE: 10 July 2018

1. In view of the growing number of young people who are assessed as having learning disabilities with their associated lifelong costs to the Council, it has been decided to commence the integration with Children's service going forward. To enable this redesign of the service to young people with learning disabilities, the Adult's team will be reorganised by centralising the assessment process for this cohort of residents into one unit. By making this change, it will provide an easy transition into the proposed learning and transition team when it is established in the not too distant future.
2. Ahead of the Corporate Transformation programmes, Adult's service is currently undergoing a peer review through the LGA. It is expected that their findings will be available shortly (post the August holiday period) and Council will be advised on their findings and any actions that arise therefrom.
3. Work is ongoing with the integration with Health. A section 75 agreement with pooling some of Adult Social Care costs with Surrey Heath Clinical Commissioning Group (CCG) was signed. This is the first official agreement with Health and should provide a template for further agreements with the other five CCGs.
4. Following my report on Accommodation with Care and Support in March 2018, I am pleased to advise Council that there will be a paper for Cabinet decision in July to move ahead with the award of a contract to design, build and operate four extra care facilities. If approved the homes will be built on the following sites:
 - a. Pinehurst (a former SCC residential care home) -Camberley
 - b. Bagshot Depot and Archaeology centre -Bagshot
 - c. Former Pond Meadow School -Guildford
 - d. Land at Ten Acres Walk - Farnham
5. The Annual report from the independent Chairman of Adult's Safeguarding Board has been received and I am pleased to report that there have been no serious safeguarding incidents within the service. Following presentation to the Cabinet in July 2018 will be published on the Council's website thereafter.

CABINET MEMBER UPDATE TO FULL COUNCIL

NAME: Mike Goodman

PORTFOLIO: Cabinet Member for Environment & Transport

MEETING DATE: 10 July 2018

Heathrow

The Airports National Policy Statement (NPS) has now been designated and Heathrow Airport is developing its detailed proposals for planning consent. We are working as part of the Heathrow Strategic Planning Group (HSPG) to ensure that these are well planned and sustainable. The NPS supports a Southern Rail Access and the Secretary of State has called for market led proposals. HSPG is calling for key principles to inform the decision process including improving public transport and meeting the needs of the wider economy.

Crossrail 2

On the 4 July 2018, the Leader and I met the team developing Crossrail 2. This is a key rail priority for us. Crossrail 2 will provide additional services, quicker journey times to and from key locations in London, plus new direct journey opportunities. Crossrail 2 is currently subject to a government affordability review set to report in the autumn.

Single Use Plastics

Following the motion, a number of early measures have been put in place in our corporate buildings such as stopping the purchase of plastic cups. A Member Reference Group meets for the first time next week to shape policy. Discussions have started with the boroughs and districts to develop the wider strategy. I visited Buckland School in Spelthorne with Wastebusters last week to learn about their work to become an exemplary eco-friendly school. We are exploring how we can work together and with other schools on this important issue.

Eco-Park

Work on the Eco Park is largely complete with all the main equipment installed. The Recycling Bulking Facility was completed and handed over in October 2017, and commissioning of the gasification and anaerobic digestion plant is expected to commence in the next couple of months with handover of facilities towards the end of the year.

Air Quality

Members and officers from the Surrey authorities met in May 2018 and agreed the importance of working together to improve air quality. Defra presented the draft Clean Air Strategy with proposals to tackle air quality and its effects on health; we will respond by the 14 August 2018. We were part of a successful bid to Defra to work with Surrey schools to tackle poor air quality and raise awareness. We are consulting on our Low Emission and Electric Vehicle Strategies, part of our Local Transport Plan. The consultation ends on 26 August 2018.

Rural carparks

New car parking charges at 15 car parks across the County Council's Countryside Estate go live later in July. The charges are publicised on site and at www.countrysidecarparks.co.uk where the public can purchase permits and get further information. The income generated by the charges will provide much needed resources to ensure the countryside remains open and accessible.

Strategy for the Countryside Estate

Working with key stakeholders we are developing a draft 25 year strategy for the SCC Countryside Estate that will be the subject of wider public consultation over the autumn. The strategy will set a vision, priorities and plans for the Countryside Estate. This will be launched in early 2019, the year of the Environment.

The Surrey Hills is celebrating 60 years since it was designated an Area of Outstanding Natural Beauty (AONB) in 1958, marked by a reception in the House of Commons in May. During the year there will be a programme of activities in Surrey, for more information go to <http://www.surreyhills.org/>. The Secretary of State for the Environment has launched a **review of the future of the National Parks and Areas of Outstanding Natural Beauty** which is expected to report next year. Further details can be found on the Government website.

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